





# 22955 W Industrial Drive, St. Clair Shores, MI 48080 (586) 778-9640

Job Title: Weekend Adventure Host & Sales Lead

Reports To: General Manager & Director of Member Experience & Sales

**Employment Type:** Part-Time

## **Position Summary:**

Extreme Gym (KydVenture) is seeking a dynamic and enthusiastic **Weekend Adventure Host & Sales Lead** to oversee weekend operations, create memorable experiences for families, and drive sales of parties & memberships. This role is ideal for someone who thrives in a fun, fast-paced environment and loves working with kids and families.

### **Key Responsibilities:**

### 1. Event & Party Hosting:

- Serve as the primary host for weekend birthday parties and events, ensuring a seamless, fun-filled experience for guests.
- Coordinate with parents, guardians, and party organizers on-site to ensure all details are handled from start to finish.
- Manage party room setup, decoration, playtime, food delivery and cleanup.

## 2. Sales & Membership Promotion:

- Promote and sell memberships, daily/multi-day passes, birthday parties and events.
- Provide tours of the facility to prospective customers, highlighting key features and programs.
- Answer inquiries about gymnastics classes, camps, creative classes offered at KydVenture, indoor play passes & memberships, parties and special events.

#### 3. Customer Service:

- Greet families and guests with a friendly, welcoming attitude and ensure exceptional service throughout their visit.
- Address customer feedback and resolve issues promptly to maintain a positive guest experience.
- Monitor & manage front desk operations, including check-ins, payments, and merchandise sales.



# 22955 W Industrial Drive, St. Clair Shores, MI 48080 (586) 778-9640

## 4. Facility Operations:

- Oversee the safe and clean operation of all play areas, party rooms, and the cafe during weekends.
- Ensure all safety protocols are followed.
- Monitor inventory of party supplies & replenish as necessary with General Manager approval.

### 5. Team Leadership:

- Lead a small team of weekend staff, assigning tasks and ensuring smooth operation of all activities.
- Provide guidance and support to junior team members, ensuring they deliver outstanding customer service.
- Assist in training new weekend staff as needed.

#### **Qualifications:**

- Strong leadership and customer service skills.
- Previous experience in events, hospitality, or recreation management preferred.
- Excellent communication and interpersonal abilities.
- Enthusiastic, energetic, and able to create a fun atmosphere for kids and families.
- Sales-oriented mindset with the ability to promote and upsell products and services.
- Ability to work flexible hours on weekends.
- Basic understanding of safety protocols in recreational or play environments.



# 22955 W Industrial Drive, St. Clair Shores, MI 48080 (586) 778-9640

## **Physical Requirements:**

 Must be able to stand for extended periods, lift up to 25 lbs, and move actively around the facility.

## What We Offer:

- Competitive hourly rate with bonus opportunities for sales performance.
- 401k Retirement Plan with up to 5% employer contribution.
- A fun, family-friendly work environment.
- Opportunities for growth within the company.
- Employee discounts on memberships, events, café & pro-shop items.

If you're ready to create unforgettable adventures for kids and families while leading a successful weekend operation, we want to hear from you!

Please email your resume with cover letter to <a href="mailto:angelas@extremegym.net">angelas@extremegym.net</a>.